

# Our customer services

## What you can expect from us

**We're committed to maintaining the highest levels of customer service.** When you need support managing your clients' investments, you'll continue to be greeted by some of the most experienced people in our business, who will be there to help you.

### We're continuing to support you with the same...



Teams



Fund ranges



Top up options  
for existing policies

### Whether you need...



Support with our  
online services



Help getting  
illustrations



Policy information, changes  
and valuations

### And we've added to our online services



**NEW**  
Adviser dashboard



Arranging  
increments



Carrying out  
fund switches



Producing projections  
and view illustrations



Updating  
client details



Reviewing payments  
made to you



**0345 129 9993**

Our lines are open 8.30am to 5.30pm, Monday to Friday.



**Online services**

Access, or register for, our online services at  
[axawealth.co.uk/adviser/Online-Services/](http://axawealth.co.uk/adviser/Online-Services/)

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### Same team, same experience

We have a team of experienced customer services representatives who understand the industry and have developed a high level of expertise on our products.



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